

## A Fuzzy TOPSIS Algorithm Applied for Libyan Universities

Salah Hamad<sup>1</sup>, Salem Alnayhoum<sup>2</sup>, A. K. Alshaikhly<sup>3</sup>, Salem H. M. Omer<sup>4</sup>, and Almntasir Basheer<sup>5</sup>

**Abstract**— In this paper we explore some of the applications of Fuzzy TOPSIS method by using it in the problem of the academic member selection in Libyan universities. We introduce a common theme between applied mathematical and business management. We illustrate with example the ambiguity of concepts that are associated with the judgments of the human being could be solved by the Fuzzy numbers and the order of the alternatives can be determined by introducing a closeness coefficient to calculate the distances to the Fuzzy positive and negative ideal solutions using FPIS and FNIS respectively.

**Key Words**—Fuzzy TOPSIS Method, Fuzzy Set, the Fuzzy positive and negative ideal solutions.

### I. INTRODUCTION

TO select the best candidate of the academic members to a certain faculty is a multi-criteria decision-making problem [1]. The selection committee must do a great deal of consideration to select a new academic member. The first thing they must do is advertise about them need in the social media means as an internet or a newspaper. The candidates respond and apply for the announced position. The note of the selection committee is to select the most suitable candidate for the university among those who applied [2]. The criteria that the committee is looking for are the scientific degree, personal criterion, social criteria, teaching skills, the previous experiences published papers and authored books and the research done by the candidate [3]. The collected data including the subjective criteria and the weights of the criteria of the suitable candidate are translated into linguistic terms. And so, the Fuzzy TOPSIS method has been applied in this paper while the rating of the various alternatives and the weights of all criteria are evaluated in linguistic terms that are represented by Fuzzy numbers. Hwang and toon [4], were the first to introduce the TOPSIS method. According to this method the best alternative would be the one that is the nearest to the positive ideal solution and the farthest from the negative

ideal solution [5]. The positive ideal solution is one that makes the benefit criteria to be the maximum and makes the cost criteria to be the minimum, and vice versa is true with the negative ideal solution [6]. In this study we have considered the extended TOPSIS method proposed originally by chin [7]. Decision makers prefer interval judgments that fixed value judgments [8], because in classical TOPSIS the ratings and the weights of the criteria are exactly known while in real life situations this is not true since human judgments are often difficult for the decision makers to estimate their preferences with exact numerical values. So, triangular Fuzzy numbers are used by the decision makers to express the linguistic ratings. A Fuzzy decision matrix is formed by converting the linguistic variables into triangular Fuzzy numbers. The decision makers can choose the best candidate according to the values obtained by defining the FPIS and FNIS and the closeness of each alternative is calculated.

### II. PRELIMINARIES

In this section we elaborate on some necessary language that is adopted from [9] and [10] We always hear uncertain expressions in our daily life like not very clear, may be so, perhaps, and very or not very likely, and so on. So, the decision makers may get misread results if the fuzziness of human decision making is not considered [11]. Zadeh [12] introduced a theory called the Fuzzy set theory to deal with the vagueness of the human thought. The fuzzy set is an extension of a crisp sets which only allow full membership or no membership at all, fuzzy sets on the other side allow partial membership. The classical set theory is a set of which is either a member or not a member. A very exact and sharp boundary exist in this theory to show that if an entity belongs to the set. Many real-life applications cannot be full filled by the classical set theory [13]. Zadeh introduced values rating from 0 to 1 to show the membership of the objects in a fuzzy set. The zero represents complete non-membership, while One represents a complete membership Values between zero and one represent intermediate degrees of membership [14]. A fuzzy set in a universe of discourse X is characterized by a membership function  $\mu_{\tilde{A}}(x)$  that maps each element in X to a real number in the interval [0, 1]. A convex of fuzzy set is called a fuzzy number expressed by a grade of membership ranging from 0 to 1 [15]. In practice triangular and trapezoid fuzzy numbers are used [16]. Triangular fuzzy numbers (TFNs). These numbers are often use suitable to work with because of their computational simplicity. So, we have adopted the TFNs in the fuzzy TOPSIS in this study. Figure 1 shows a triangular fuzzy number.

<sup>1</sup>Mathematics Department, Faculty of Education, University of Derna, Libya.

<sup>2,3,4</sup>General Department, Faculty of Engineering, Bright Star University, EL-Brega, Libya.

<sup>5</sup>Business Management Department, Faculty of Economics, Gulf Of Sidra University, Libya.

salahh92@gmail.com<sup>1</sup>

sasalemsaad898@gmail.com<sup>2</sup>

ali.K1982@yahoo.com<sup>3</sup>

altrshani744@gmail.com<sup>4</sup>

armd3040@gmail.com<sup>5</sup>

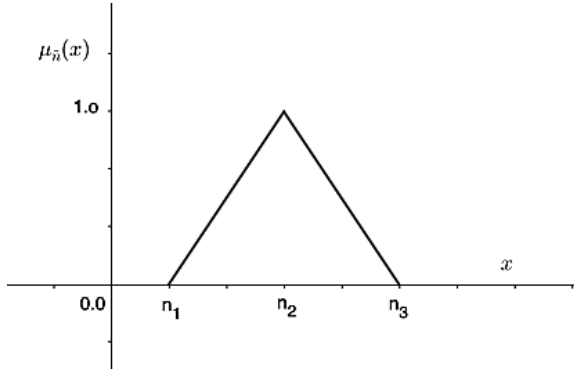


Fig. 1. Triangular Fuzzy Number.

The parameters  $n_1$ ,  $n_2$  and  $n_3$  indicate the smallest value, the most promising value and largest value respectively. A tilde ( $\sim$ ) will be placed above a symbol if the symbol represents a fuzzy set. The membership function is expressed as:

$$\mu_{\hat{n}}(x) = \begin{cases} 0 & \text{if } x < n_1 \\ \frac{x-n_1}{n_2-n_1} & \text{if } n_1 \leq x \leq n_2 \\ \frac{x-n_3}{n_2-n_3} & \text{if } n_2 \leq x \leq n_3 \\ 0 & \text{if } x > n_3 \end{cases} \quad (1)$$

If we define two positive TFNs  $\hat{n}$  and  $\hat{m}$  by the triplets  $\hat{n} = (n_1, n_2, n_3)$  and  $\hat{m} = (m_1, m_2, m_3)$  then,

$$\hat{n} \oplus \hat{m} = (n_1, n_2, n_3) \oplus (m_1, m_2, m_3) \quad (2)$$

$$\begin{aligned} &= (n_1 + m_1, n_2 + m_2, n_3 + m_3) \\ \hat{n} \otimes \hat{m} &= (n_1, n_2, n_3) \otimes (m_1, m_2, m_3) \quad (3) \\ &= (n_1 + m_1, n_2 + m_2, n_3 + m_3) \end{aligned}$$

For any positive real number  $k$  we have

$$(n_1, n_2, n_3) \otimes k = (kn_1, kn_2, kn_3)$$

The distance between two triangular fuzzy numbers can be calculated by using vertex method

$$d_v(\hat{m}_1, \hat{n}) = \sqrt{\frac{1}{3} (m_1 - n_1)^2 + (m_2 - n_2)^2 + (m_3 - n_3)^2} \quad (4)$$

Remark:

If  $d_v(\hat{m}_1, \hat{n}) = 0$ , then the two triangular fuzzy numbers are the same numbers.

The Fuzzy TOPSIS method (Technique for Order Preference by Similarity to Ideal Solution) can be used to evaluate multiple alternatives against the selected criteria. In this study the importance weights of various criteria and ratings of qualitative criteria are taken into account as linguistic variable. For decision makers the linguistic assessments are suitable for the subjective judgment. The triangular fuzzy numbers have been used to capture the vagueness of the linguistic assessments. Figures 2 and 3 show the linguistic variable used by the decision markers to evaluate the importance of the

criteria and the ratings of the alternatives with respect to criteria [17].

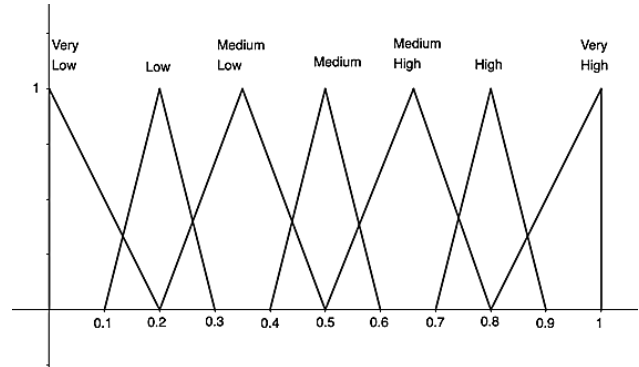


Fig. 2. Linguistic Variables for Importance Weight of each Criterion.

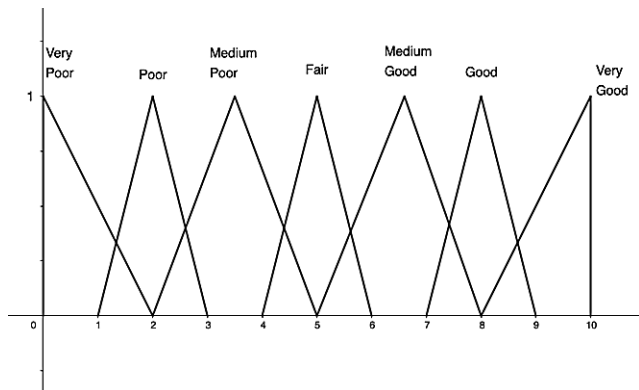


Fig. 3. Linguistic Variables for Rating.

In this part we will learn about the Fuzzy TOPSIS method. As well as becoming familiar with the notation and symbols used in the Fuzzy TOPSIS see [17].

- 1) We denote by  $E = \{D_1, D_2, \dots, D_K\}$  the set of  $K$  decision makers.
- 2) We denote by  $A = \{A_1, A_2, \dots, A_m\}$  the set of possible alternatives.
- 3) We denote by  $C = \{C_1, C_2, \dots, C_n\}$  the set of  $n$  criteria with which alternative performances  $n$  are measured.
- 4) We denote by  $X = \{x_{ij}\}$  the set of performance ratings of  $A_i$  with respect to criteria  $C_j$  where  $i = 1, 2, \dots, m$  and  $j = 1, 2, \dots, n$

For any decision makers fuzzy rating  $D^t$  where  $t=1, 2, \dots, k$  can be represented as triangular fuzzy number  $R^t = (a^t, b^t, c^t)$  with membership function  $\mu_{\hat{n}}(x)$ , moreover the aggregated fuzzy rating can be defined as  $\tilde{R} = (a, b, c)$  where

$$a = \min\{a_{ij}^t\} \quad b = \frac{1}{k} \sum_{t=1}^k b_{ij}^t \quad c = \max\{c^t\} \quad (5)$$

For any fuzzy rating of decision  $\tilde{x}_{ij}^t = (a_{ij}^t, b_{ij}^t, c_{ij}^t)$  the aggregated fuzzy rating of decision of alternative with respect to each criterion can be defined as

$$\tilde{x}_{ij}^t = (x_{ij}, x_{ij}, x_{ij}) \text{ where}$$

$$a_{ij} = \min\{a_{ij}^t\} \quad b_{ij} = \frac{1}{k} \sum_{t=1}^k b_{ij}^t \quad c_{ij} = \max\{c_{ij}^t\} \quad (6)$$

The aggregated fuzzy importance weight of each criterion can be defined as

$$\tilde{w}_j = (w_{j1}, w_{j2}, w_{j3}) \text{ where}$$

$$w_{j1} = \min\{w_{j1}^t\} \quad w_{j2} = \frac{1}{k} \sum_{t=1}^k w_{j2}^t \quad w_{j3} = \max\{w_{j3}^t\} \quad (7)$$

We can abbreviate academic member selection problem with this matrices [15]

$$\tilde{D} = \begin{pmatrix} \tilde{x}_{11} & \tilde{x}_{12} & \dots & \tilde{x}_{1n} \\ \tilde{x}_{21} & \tilde{x}_{22} & \dots & \tilde{x}_{2n} \\ \vdots & \vdots & \ddots & \vdots \\ \tilde{x}_{m1} & \dots & \dots & \tilde{x}_{mn} \end{pmatrix} \quad (8)$$

And

$$\tilde{w}_j = (\tilde{w}_1, \tilde{w}_2, \tilde{w}_3) \quad (9)$$

Let B and F be the set of benefit criteria and cost criteria respectively, then the normalized fuzzy decision matrix defined as  $\tilde{P} = [\tilde{p}_{ij}]_{n \times m}$  where

$$\tilde{p}_{ij} = \begin{cases} \left( \frac{a_{ij}}{\max\{c_{ij}\}}, \frac{b_{ij}}{\max\{c_{ij}\}}, \frac{c_{ij}}{\max\{c_{ij}\}} \right) & \text{if } j \in B \\ \left( \frac{\min\{a_{ij}\}}{c_{ij}}, \frac{\min\{a_{ij}\}}{b_{ij}}, \frac{\min\{a_{ij}\}}{a_{ij}} \right) & \text{if } j \in F \end{cases} \quad (10)$$

The weighted normalized fuzzy decision matrix is formed as  $\tilde{V} = [\tilde{v}_{ij}]_{n \times m}$

The fuzzy positive ideal solution (FPIS)  $A^*$  and the fuzzy negative ideal solution (FNIS)  $A^-$  can be defined as

$$A^* = \{\tilde{v}_1^*, \tilde{v}_2^*, \dots, \tilde{v}_n^*\} \quad (11)$$

$$A^- = \{\tilde{v}_1^-, \tilde{v}_2^-, \dots, \tilde{v}_n^-\} \quad (12)$$

Where  $\tilde{v}_j^* = \max\{v_{ij3}\}$  and  $\tilde{v}_j^- = \min\{v_{ij1}\}$ . The formula for calculating the sum of the distance between each of alternative from  $A^*$  and  $\tilde{v}_j^*$  is

$$d_i^* = \sum_{j=1}^n d_v(\tilde{v}_{ij}, \tilde{v}_j^*) \quad (13)$$

The formula for calculating the sum of the distance between each of alternative from  $A^*$  and  $\tilde{v}_j^-$  is

$$d_i^- = \sum_{j=1}^n d_v(\tilde{v}_{ij}, \tilde{v}_j^-) \quad (14)$$

The closeness coefficient  $CC_i$  represents the distances to fuzzy PIS  $A^*$  and the fuzzy NIS  $A^-$  simultaneously. The closeness coefficient of each alternative is calculated as

$$CC_i = \frac{d_i^-}{d_i^* + d_i^-} \quad (15)$$

### III. APPLICATIONS OF FUZZY TOPSIS

According to what has been mentioned in previous sections, working team from the business management departments in Gulf of Sidra University and mathematics departments in University of Derna and University of Bright Star, was formed to choose the appropriate academic staff member with a high efficiency, according to criteria suggested by the business management and department, and to follow the Fuzzy TOPSIS Method suggested by the department mathematics. The criteria of choosing an academic staff member

- 1) Personal criterion  $C_1$ . This is represented in the personality power, general appearance, having linguistic energy and ability to express clearly, and to be healthy enough to be able to achieve his job, with quick thought and reply, in addition to good behavior at difficult positions. He should have a big self-trust straight, honest, and faithful
- 2) Social criterion  $C_2$ . This is represented in good dealing with the students, build relation of friendship with them, and encourage them to learn.
- 3) Teaching skills  $C_3$ .
- 4) Teaching experience  $C_4$ .
- 5) Publications and Research  $C_5$ .

The following tables play an important role in showing the Fuzzy TOPSIS Method. The importance weights of the criteria determined by three decision makers are shown in Table 1. The rating of five candidates under five criteria are shown in Table 2.

Table 1: Importance Weight of Criteria from three Decision Makers

Criteria	Decision Makers		
	D <sub>1</sub>	D <sub>2</sub>	D <sub>3</sub>
C <sub>1</sub>	M	MH	H
C <sub>2</sub>	H	MH	MH
C <sub>3</sub>	MH	H	VH
C <sub>4</sub>	VH	VH	H
C <sub>5</sub>	H	H	MH

Table 2: Rating of Five Candidates by Decision Makers

Criteria	Alternative	Decision Makers		
		D <sub>1</sub>	D <sub>2</sub>	D <sub>3</sub>
C <sub>1</sub>	A <sub>1</sub>	MP	MP	F
	A <sub>2</sub>	P	MP	F
	A <sub>3</sub>	F	MG	G
	A <sub>4</sub>	MG	G	VG
	A <sub>5</sub>	MP	MG	F
C <sub>2</sub>	A <sub>1</sub>	F	MP	O
	A <sub>2</sub>	MG	MP	F
	A <sub>3</sub>	G	F	MG
	A <sub>4</sub>	VF	MP	MP
	A <sub>5</sub>	VG	MG	G
C <sub>3</sub>	A <sub>1</sub>	MG	MP	F
	A <sub>2</sub>	F	MP	MP
	A <sub>3</sub>	F	P	MP
	A <sub>4</sub>	G	F	MG
	A <sub>5</sub>	G	G	MG
C <sub>4</sub>	A <sub>1</sub>	VG	G	MG
	A <sub>2</sub>	G	MG	F
	A <sub>3</sub>	F	MP	MP
	A <sub>4</sub>	F	MP	P
	A <sub>5</sub>	G	MG	F
C <sub>5</sub>	A <sub>1</sub>	MG	G	F
	A <sub>2</sub>	MP	F	MP
	A <sub>3</sub>	MG	G	F
	A <sub>4</sub>	F	F	MG
	A <sub>5</sub>	G	VG	MG

We convert Table 1 and Table 2 to form fuzzy decision matrix as shown in Table 3.

Table 3: Fuzzy Decision Matrix and Fuzzy Weighted of Five Candidates

	A <sub>1</sub>	A <sub>2</sub>	A <sub>3</sub>	A <sub>4</sub>	A <sub>5</sub>	Weight
C <sub>1</sub>	(2,4,6)	(1,3,5,6)	(4,6,5,9)	(5,8,2,10)	(2,5,8)	(0.4,0.65,0.9)
C <sub>2</sub>	(1,3,5,6)	(2,5,8)	(4,6,5,9)	(2,4,6)	(5,8,2,10)	(0.5,0.7,0.9)
C <sub>3</sub>	(2,4,8)	(2,4,6)	(1,3,5,6)	(4,6,5,9)	(5,7,5,9)	(0.5,0.82,1)
C <sub>4</sub>	(5,8,2,10)	(4,6,5,9)	(2,4,6)	(1,3,5,6)	(4,6,5,9)	(0.7,0.9,1)
C <sub>5</sub>	(4,6,5,9)	(2,4,6)	(4,6,5,9)	(4,5,5,8)	(5,8,2,10)	(0.5,0.7,0.9)

The normalized Fuzzy decision matrix is formed as in Table 4.

Table 4: Normalized Fuzzy Decision Matrix

	A <sub>1</sub>	A <sub>2</sub>	A <sub>3</sub>	A <sub>4</sub>	A <sub>5</sub>
C <sub>1</sub>	(0.2,0.4,0.6)	(0.1,0.35,0.6)	(0.4,0.65,0.9)	(0.5,0.82,1)	(0.2,0.5,0.8)
C <sub>2</sub>	(0.1,0.35,0.6)	(0.2,0.5,0.8)	(0.4,0.65,0.9)	(0.2,0.4,0.6)	(0.5,0.82,1)
C <sub>3</sub>	(0.2,0.4,0.8)	(0.2,0.4,0.6)	(0.1,0.35,0.6)	(0.4,0.65,0.9)	(0.5,0.75,0.9)
C <sub>4</sub>	(0.5,0.82,1)	(0.4,0.65,0.9)	(0.2,0.4,0.6)	(0.1,0.5,0.6)	(0.4,0.65,0.9)
C <sub>5</sub>	(0.4,0.65,0.9)	(0.2,0.4,0.6)	(0.4,0.65,0.9)	(0.4,0.55,0.8)	(0.5,0.82,1)

Then weighted normalized Fuzzy decision matrix is formed as in Table 5.

Table 5: Weighted Normalized Fuzzy Decision Matrix

	A <sub>1</sub>	A <sub>2</sub>	A <sub>3</sub>	A <sub>4</sub>	A <sub>5</sub>
C <sub>1</sub>	(0.08,0.26,0.54)	(0.04,0.23,0.54)	(0.16,0.43,0.81)	(0.2,0.54,0.9)	(0.08,0.33,0.72)
C <sub>2</sub>	(0.05,0.23,0.54)	(0.1,0.35,0.72)	(0.24,0.46,0.81)	(0.1,0.28,0.54)	(0.25,0.58,0.9)
C <sub>3</sub>	(0.1,0.33,0.8)	(0.1,0.33,0.6)	(0.05,0.29,0.6)	(0.42,0.54,0.9)	(0.25,0.62,0.9)
C <sub>4</sub>	(0.35,0.74,1)	(0.28,0.59,0.9)	(0.14,0.36,0.6)	(0.07,0.45,0.6)	(0.28,0.59,0.9)
C <sub>5</sub>	(0.2,0.46,0.81)	(0.1,0.28,0.54)	(0.2,0.46,0.81)	(0.2,0.39,0.72)	(0.25,0.58,0.9)

After forming weighted normalized Fuzzy decision matrix, we determine FPIS and FNIS.

$$A^+ = \{(0.9,0.9,0.9), (0.9,0.9,0.9), (0.9,0.9,0.9), (1,1,1), (0.9,0.9,0.9)\}$$

$$A^- = \{(0.04,0.04,0.04), (0.05,0.05,0.05), (0.05,0.05,0.05), (0.07,0.07,0.07), (0.1,0.1,0.1)\}$$

Therefore, the distance between each of alternative from FPIS and FNIS are calculated as:

$$d(A_1, A^+) = \sqrt{\frac{1}{3} [(1 - 0.08)^2 + (0.04 - 0.26)^2 + (0.04 - 0.54)^2]} = 0.73$$

$$d(A_1, A^-) = \sqrt{\frac{1}{3} [(0.04 - 0.08)^2 + (0.04 - 0.26)^2 + (0.04 - 0.54)^2]} = 0.32$$

The results of all alternative distance from FPIS and FNIS are shown in Table 6 and Table 7

Table 6: distances between A<sub>i</sub> (i = 1,2,3,4,5) and A<sup>+</sup> with respect to each criterion

	d(A <sub>1</sub> , A <sup>+</sup> )	d(A <sub>2</sub> , A <sup>+</sup> )	d(A <sub>3</sub> , A <sup>+</sup> )	d(A <sub>4</sub> , A <sup>+</sup> )	d(A <sub>5</sub> , A <sup>+</sup> )
C <sub>1</sub>	0.73	0.58	0.60	0.54	0.68
C <sub>2</sub>	0.76	0.67	0.55	0.72	0.50
C <sub>3</sub>	0.66	0.69	0.73	0.44	0.49
C <sub>4</sub>	0.41	0.49	0.66	0.67	0.48
C <sub>5</sub>	0.51	0.72	0.57	0.61	0.50

Table 7: distances between A<sub>i</sub> (i = 1,2,3,4,5) and A<sup>-</sup> with respect to each criterion

	d(A <sub>1</sub> , A <sup>-</sup> )	d(A <sub>2</sub> , A <sup>-</sup> )	d(A <sub>3</sub> , A <sup>-</sup> )	d(A <sub>4</sub> , A <sup>-</sup> )	d(A <sub>5</sub> , A <sup>-</sup> )
C <sub>1</sub>	0.32	0.31	0.51	0.58	0.42
C <sub>2</sub>	0.31	0.44	0.52	0.33	0.60
C <sub>3</sub>	0.47	0.37	0.36	0.62	0.61
C <sub>4</sub>	0.71	0.61	0.38	0.41	0.61
C <sub>5</sub>	0.52	0.33	0.52	0.52	0.60

Thus, the closeness coefficient of five alternative are calculated as

$$CC_1 = \frac{2.33}{3.13+2.33} = 0.43$$

$$CC_2 = \frac{2.06}{3.15+2.06} = 0.40$$

$$CC_3 = \frac{2.29}{3.11+2.29} = 0.44$$

$$CC_4 = \frac{2.46}{5.44} = 0.46$$

$$CC_5 = \frac{2.84}{2.65+2.84} = 0.52$$

According to the closeness coefficient of five alternative, the order of five alternative is A<sub>5</sub>>A<sub>4</sub>>A<sub>3</sub>>A<sub>1</sub>>A<sub>2</sub>. Therefore we will choose the alternative A<sub>5</sub>

#### IV. CONCLUSION

The use of fuzzy concepts in decision making is considered appropriate. To get the ideal solution, the appropriate negation and design the TOPSIS model for the fuzzy environment were introduced. The lower bound of the choices to apply a new measurement of the fuzzy distance value is used for best result selected. Then use the similarity to rank your choices. an example is shown to show the functionality of the proposed model. Fuzzy decision matrix is formed by converting the linguistic variables into triangular fuzzy numbers. The decision makers can choose the best candidate according to the values obtained by defining FPIS and FNIS and the closeness of each alternative is calculated. the solved problem of the academic member selection is presented based the technique of applied fuzzy mathematical modeling. The application applied for some academic staff at varies universities.

#### REFERENCES

- Jahanshahloo, G.R., Hosseinzadeh Lotfi, F., Izadikhah, M., "Extensions of the TOPSIS method for decision-making problems with fuzzy data", Applied Mathematics and Computation, 2006, Article in press.
- Nur Jumaadzan, Z. M., Jacob, K. D., "Faculty member selection: a comparative study of AHP and its variants", MCDM 2004, Whistler, B. C. Canada, August 6-11, 2004.
- Lyle M. Spencer, Competence at Work Models for Superior Performance, ISBN: 9788126516339 (2008).
- Hwang, C.L., Yoon, K., "Multiple Attributes Decision Making Methods and Applications", Springer, Berlin Heidelberg, 1981.
- Benitez, J.M., Martin, J.C., Roman, C., "Using fuzzy number for measuring quality of service in the hotel industry", Tourism Management, Article in press.
- Wang, M.Y., Elhag, T.M.S., "Fuzzy TOPSIS method based on alpha level sets with an application to bridge risk assessment", Expert Systems with Applications, 2006, 31, 309-319.
- Chen, C.T., "Extensions of the TOPSIS for group decision-making under fuzzy environment", Fuzzy Sets and Systems, 2000, 114, 1-9.
- Saghafian, S., Hejazi, A.R., "Multi-criteria group decision making using a modified fuzzy TOPSIS procedure", Proceedings of the 2005 International Conference on Computational Intelligence for Modeling, Control and Automation, and Conference Intelligent Agents, Web Technologies and Internet Commerce, 2005 IEEE.
- Irfan Ertuğru and Nilsen Karakaşoğlu, "Fuzzy TOPSIS Method for Academic Member Selection in Engineering Faculty, Innovations in E-learning, Instruction Technology, Assessment, and Engineering Education pp 151-156 (2007).

- [10] Wei Huang , Gazi Md. Shakhawat Hossain, Ayrin Sultana,Md. Rasel, and Md. Shahinur Rahman, Applying Fuzzy Technique for Order Preference by Similarity to Ideal Solution (TOPSIS) in the Selection of Best Candidate: A Case Study on Interview Performance, British Journal of Economics, Finance and Management Sciences, February 2020, Vol. 17 (1)
- [11] Tsaur, S.H, Chang, T.Y, Yen, C.H., “The evaluation of airline service quality by fuzzy MCDM”, Tourism Management, 2002, 23,107-115.
- [12] Zadeh, L.A., “Fuzzy Sets”, Information and Control, 1965, 8, 338-353.
- [13] Chen, G., Pham, T.T., “Introduction to Fuzzy Sets, Fuzzy Logic, and Fuzzy Control Systems” CRC Press, Florida, 2001.
- [14] Ertuğrul, İ, Karakaşoğlu N., “The fuzzy analytic hierarchy process for supplier selection and an application in a textile company, Proceedings of 5th International Symposium on Intelligent Manufacturing Systems, May 29-31, 2006, 195-207.
- [15] Deng, H., ‘Multicriteria analysis with fuzzy pair-wise comparison’, International Journal of Approximate Reasoning, 1999, 21, 215-231.
- [16] Baykal, N., Beyan, T., Bulanık Mantık İlke ve Temelleri, Bı çaklar Kitabevi, Ankara, 2004.
- [17] Chen, C.T., Lin, C.T., Huang, S.F., “A fuzzy approach for supplier evaluation and selection in supply chain management”, International Journal of Production Economics, 2006, 102, 289–301.